

## **BLD PLANTATION BHD.** [Registration No.: 200101026441 (562199-A)]

# 2022 SUSTAINABILITY STATEMENT

## SUSTAINABILITY STATEMENT

#### INTRODUCTION

BLD Plantation Bhd. Group of Companies ("BLDP") recognises that longterm success of its business is supported by embedding sustainable practices into its business strategies. Sustainability continues to play an essential role in our operations of business. BLDP is driven to make greater commitments in sustainability through incorporation of sustainability practices into its daily operations. Therefore, we are constantly mindful of the impacts of its operations to the economy, environment and society. BLDP takes strong interest in balancing sustainability and profitability by creating value while serving public interests without exploiting the environment.

#### SCOPE

The scope of this Sustainability Statement ("Statement") covers the environmental, social and economic performance across BLDP's oil palm estates, palm oil mills, refinery and kernel crushing plant operations. This Statement mainly focuses on the activities and issues that are material to BLDP's operations for the financial year ended 31 March 2022.

#### SUSTAINABILITY HIGHLIGHT FOR THE FINANCIAL YEAR ENDED 31.03.2022

- 100% Plantations, Mills, Refinery and Kernel Crushing Plant with MSPO certified.
- 0% Fatalities.
- 100% Compliance with Applicable Laws and Regulations.
- Monitor and Update Sustainability Dashboard.

#### SUSTAINABILITY GOVERNANCE MANAGEMENT STRUCTURE



The roles of each team in the Sustainability Governance Structure are as follows:

Board of Directors	<ul> <li>Approves and monitors overall strategies, direction of BLDP and agenda for implementation of sustainability strategies.</li> <li>Assesses the sustainability performance of BLDP's operations.</li> </ul>
Group Sustainability Management Committee ("GSMC")	

Plantation Division Sustainability Committee	<ul> <li>Promotes effective implementation of the sustainability strategies through regular monitoring, reviewing and improving sustainability practices in all plantations.</li> <li>Ensuring resources and procedures are in place to achieve its sustainability commitments and targets.</li> <li>Continuously improves the management system to meet Malaysian Sustainable Palm Oil Standard ("MSPO").</li> <li>Periodically reports to GSMC on the progress of sustainability implementation in plantation.</li> <li>Reports to GSMC of any critical or major sustainability issues in plantation.</li> </ul>
Processing Division Sustainability Committee	<ul> <li>Promotes effective implementation of the sustainability strategies through regular monitoring, reviewing and improving sustainability practices in mills, refinery and kernel crushing plant.</li> <li>Ensuring resources and procedures are in place to achieve its sustainability commitments and targets.</li> <li>Continuously improves the management system to meet MSPO.</li> <li>Periodically reports to GSMC on the progress of sustainability implementation in mills, refinery and kernel crushing plant.</li> <li>Reports to GSMC of any critical or major sustainability issues in mills, refinery and kernel crushing plant.</li> </ul>

#### SUSTAINABLE PALM OIL POLICY

Sustainability journey began with the implementation of sustainable palm oil policy. BLDP developed and published a comprehensive Sustainable Palm Oil Policy ("SPO Policy") on 1 May 2019. Our SPO Policy consists of four critical areas as follows:

- Environment & Biodiversity No deforestation, no new development on peat and protection of HCV areas;
- Human Rights & Workers' Management Prevention of all forms of forced and bonded labours, ethical recruitment, child protection, respect of diversity, prevention of harassment and violence, occupational health & safety management, human resource management best practices;
- Respect indigenous and local communities' rights;
- Develop complaints and grievance management procedure.



BLDP has developed a sustainability implementation plan towards our commitment in formalising SPO Policy. BLDP has successfully launched its Sustainability Dashboard in Year 2020 as a platform to inform stakeholders on BLDP's sustainability movements which is published on www.bldpb.com.my.



The infographic below shows a recap of our commitment journey:

#### **GOOD GOVERNANCE PRACTICE**

Good governance practice is strongly embedded into BLDP Code of Business Conduct and Ethics, Anti-Bribery and Corruption Policy, and Whistleblowing Policy. These principles are implemented to ensure the adoption of governance practice promotes high level of ethics and integrity within BLDP.

Code of Business Conduct and Ethics

Code of Business Conduct and Ethics lays out BLDP's principles, core value and the ethical expectation towards BLDP's employees and third parties. The purpose of the code is to develop and maintain a standard of conduct that is acceptable to BLDP and its stakeholders, thus establishing healthy business relationships in the long term.

Anti-Bribery and Corruption Policy

BLDP has adopted a zero-tolerance approach against all forms of bribery and corruption. This policy is guided by the Guidelines on Adequate Procedure issued pursuant to Section 17A(5) of the Malaysian Anti-Corruption Commission Act 2009.

Whistleblowing Policy

BLDP is committed to upholding integrity, accountability and transparency in the conduct of its business functions by embracing good corporate governance practices. The Whistleblowing Policy is formulated to allow BLDP Group's employees, stakeholders or members of the public to disclose any suspected or actual improper conduct that is observed within the Group.

### TARGETS AND ACHIEVEMENT FOR THE FINANCIAL YEAR ENDED 31 MARCH 2022

Target	Status of Target	Material Sustainability Matters
Implementation of Sustainable Palm Oil Policy	Achieved	All
No Child Labour	Achieved	Human and Workers' Right
No Forced Labour	Achieved	Human and Workers' Right
No Work-Related Fatalities	Achieved	Safety and Health
Auxiliary Polices for security of own operations and nearby communities	Achieved	Social and Workers' Welfare
Kirana Palm Oil Refinery & Kernel Crushing Plant - ISO 9001	Achieved	Certification
Kirana Palm Oil Refinery & Kernel Crushing Plant - ISO 14001	Achieved	Certification
Kirana Palm Oil Refinery & Kernel Crushing Plant - ISO 22000	Achieved	Certification
Kirana Kernel Crushing Plant - GMP+	Achieved	Certification
Kirana Palm Oil Refinery & Kernel Crushing Plant - GMP for Food	Achieved	Certification
Kirana Palm Oil Refinery & Kernel Crushing Plant - HACCP	Achieved	Certification
Kirana Palm Oil Refinery & Kernel Crushing Plant - HALAL	Achieved	Certification
Kirana Palm Oil Refinery & Kernel Crushing Plant - KOSHER	Achieved	Certification
Kirana Palm Oil Refinery & Kernel Crushing Plant - MESTI	Achieved	Certification
BLD Igan Palm Oil Mill - MSPO Part 4	Achieved	Certification
BLD Sawai Palm Oil Mill - MSPO Part 4	Achieved	Certification
BLD Sawai Estates - MSPO Part 3	Achieved	Certification
BLD Lambir Estates - MSPO Part 3	Achieved	Certification
Niamas Estates - MSPO Part 3	Achieved	Certification
BLD Kabang Estates - MSPO Part 3	Achieved	Certification
Grand Mutual Sawai Estates – MSPO Part 3	Achieved	Certification
Grand Mutual Lassa Estates – MSPO Part 3	Achieved	Certification
Kirana Palm Oil Refinery & Kernel Crushing Plant - MSPO SCCS	Achieved	Certification
BLD Igan Palm Oil Mill – MSPO SCCS	Achieved	Certification
BLD Sawai Palm Oil Mill – MSPO SCCS	Achieved	Certification
Monitor and Update Sustainability Dashboard	Achieved	All

#### TARGETS FOR THE FINANCIAL YEAR ENDING 31 MARCH 2023

Target	Material Sustainability Matters
Construction of Biogas Plant in BLD Igan Palm Oil Mill	Environmental Protection
Construction of Polishing Plant in BLD Igan Palm Oil Mill	Environmental Protection
Develop Forest Conservation and Protection Project	Environmental & Biodiversity Protection

#### STAKEHOLDERS ENGAGEMENT

Stakeholder engagement is an ongoing process that BLDP has continuously strive to better understand and identify the needs of its key stakeholders to ensure those needs are met. BLDP recognises the importance of our stakeholders towards supporting and ensuring our success in commercial and sustainability endeavours. BLDP also acknowledges that each stakeholder has a unique perspective on how our operations impact them and each of them is equally valuable to us.

In facilitating a transparent approach in the engagement with relevant stakeholders, the GSMC with the support from the Board, is responsible in assessing and identifying the sustainability matters by prioritising them according to the impact and importance not only to our businesses, but also to our key stakeholders. The GSMC undertakes review on materiality assessment, monitors sustainability performance and discloses material sustainability matters in order to ensure proper sustainability management is in place.

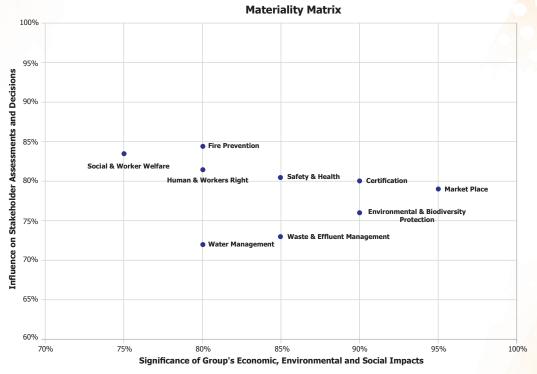
The key stakeholder groups of BLDP include shareholders, customers, employees, local communities, government authorities, suppliers and contractors, and non-governmental organisations ("NGOs"). BLDP continues to monitor stakeholders' concerns and engage with the stakeholders to address material matters when necessary.

	Stakeholders Group	Engagement Approach	Frequencies	Sustainability Matter	Addressed by Material Sustainability Matters
		Annual General Meetings	Annually	<ul> <li>Company performance and development</li> <li>Business sustainability</li> </ul>	<ul> <li>Market Place</li> </ul>
	Shareholders	Annual Reports	Annually		
		Company Website	As necessary		
		Site visits	As necessary	<ul> <li>Product quality, pricing and delivery</li> <li>Sustainability</li> </ul>	<ul> <li>Market Place</li> <li>Certification</li> <li>Safety and Health</li> <li>Environmental and Biodiversity Protection</li> </ul>
	Customers	Customer Surveys & Feedbacks	As necessary		
		Electronic Communication	As necessary	<ul> <li>Sustainability related matters</li> </ul>	
		Meetings	As necessary		

Stakeholders Group	Engagement Approach	Frequencies	Sustainability Matter	Addressed by Material Sustainability Matters
	Stakeholders' Meetings	Annually	<ul> <li>welfare</li> <li>Employees' safety and health</li> <li>Employees' working conditions</li> </ul>	<ul> <li>Human and Workers' Rights</li> <li>Safety and Health</li> <li>Certification</li> <li>Social and Workers' Welfare</li> <li>Environmental and Biodiversity Protection</li> </ul>
	Safety and Health Committee Meetings	Quarterly		
Employees	Women Welfare Committee Meetings	Quarterly/ Annually		
	Memos/Notices	As necessary		Fire Prevention
	Electronic Communication	As necessary		<ul> <li>Waste and Effluent Management</li> <li>Water</li> </ul>
	Briefings	As necessary		Management
	Stakeholders' Meetings	Annually	<ul> <li>development</li> <li>Job opportunities</li> <li>Awareness <ul> <li>Awareness</li> <li>on safety and</li> <li>environmental</li> <li>protection</li> </ul> </li> </ul>	<ul> <li>Certification</li> <li>Social and Workers' Welfare</li> <li>Safety and Health</li> <li>Environmental and Biodiversity Protection</li> <li>Fire Prevention</li> </ul>
Communities	Community Engagement	As necessary		
Communities	Notices	As necessary		
	Electronic Communication	As necessary		
	Briefings/Trainings	As necessary		
	Site visits / On-site inspections	Periodically	<ul> <li>Compliance with the legal requirements</li> </ul>	<ul> <li>Safety and Health</li> <li>Environmental and Biodiversity Protection</li> <li>Certification</li> <li>Fire Prevention</li> </ul>
Government Authorities	Stakeholders' Meetings	Annually		
Autionties	Dialogue sessions	As necessary		
	Electronic Communication	As necessary		Waste and Effluent Management
	Stakeholders' Meetings	Annually	<ul> <li>Products quality, pricing and delivery</li> <li>Sustainability related matters</li> <li>Compliance</li> </ul>	<ul><li>Market Place</li><li>Certification</li></ul>
Suppliara 9	Site visits	As necessary		<ul><li>Safety and Health</li><li>Environmental</li></ul>
Suppliers & Contractors	Meetings/Dialogues	As necessary		and Biodiversity Protection
	Trainings/Briefings	As necessary		
	Electronic Communication	As necessary	with the legal requirements	Waste and Effluent     Management
	Engagement Meetings	As necessary	<ul> <li>Sustainability related matters</li> </ul>	<ul> <li>Safety and Health</li> <li>Human and Workers' Rights</li> <li>Environmental and Biodiversity Protection</li> <li>Certification</li> </ul>
NGOs	Electronic Communication	As necessary		
	Company Website	As necessary		

#### MATERIALITY MATRIX

BLDP considers and prioritises the significance of environmental, economic and social aspects, impacts, risks and opportunities that are fundamental to the success and sustainable growth of BLDP. These material sustainability matters have been identified as crucial to our business and stakeholders. BLDP reassesses the material sustainability matters and prioritises them according to the influence on stakeholders' assessments and decisions against the significance of BLDP's economic, environmental and social impacts. Since there are no significant changes to our business model or operating boundaries, the material sustainability matters remain relevant and appropriate adjustments of their priority are made after the materiality evaluation. The Materiality Matrix is shown below:



Summary of Materiality Matters linked to United Nation Sustainable Development Goals:

Pillars	Significant Materiality Matters	Link to UN SDG & GRI Standards
Economic	<ol> <li>Market Place</li> <li>Certification</li> </ol>	8 DECENT WORK AND ECONOMIC GROWTH AND PRODUCTION
Environment	<ol> <li>Environmental &amp; Biodiversity Protection</li> <li>Waste and Effluent Management</li> <li>Water Management</li> </ol>	6       CLEAN WATER AND SANITATION         13       CLIMATE CONSTRUCTION         14       CONSTRUCTION         15       UFE ON LAND         16       ORI Standards Disclosure         303: Water and Effluents       306: Effluents and Waste         304: Biodiversity
Social	<ol> <li>Safety and Health</li> <li>Fire Prevention</li> <li>Human and Workers' Rights</li> <li>Social and Workers' Welfare</li> </ol>	3 GOOD HEALTH AND WELL-BEING AND WELL-BEING GRI Standards Disclosure 403: Occupational Health & Safety 408: Child Labour 405: Diversity & Equal Opportunity 409: Forced or Compulsory Labour

#### Market Place

As for March 2022, it has been 2 years since the palm oil industry operates in Covid-19 pandemic period. Since pandemic period, the CPO production was lower which has caused the decrease in the country's capacity to export palm oil despite the stable demand from importing countries. This lower production was due to the temporary suspension of foreign labour intake to contain the risk of Covid-19 infection. However, the CPO prices increased in November 2021 are generally contributed by the higher soybean oil price in global vegetable oils markets, amid the disruption of labour supply in oil palm plantation and low domestic stock of palm oil.

BLDP brings direct and indirect economic impacts to the regional economic growth and development. In our procurement practices, BLDP engages in local sourcing for quality products and services to support our local suppliers. Long-term business relationship with our suppliers has been established over the years, hence minimises the potential risk of supply chain disruption caused by shortage of supply. In Processing Division, the BLDP mills that are strategically located in the vicinity of many surrounding estates, accepts consistent Oil Palm Fresh Fruit Bunches ("FFB") supply not only from our own estates but also from nearby estates and smallholders. Owing to the strategic location of the mills, suppliers of FFB from the nearby estates and smallholders could save up on transportation costs and ensure best quality of FFB in freshness when delivered to the palm oil mills.

BLDP has engaged in the Native Customary Rights ("NCR") Land Development Scheme that was initiated by the State Government of Sarawak in Year 1997. The joint venture has provided BLDP to allocate its financial resources and technological expertise to develop idle and under-utilised NCR land for commercial oil palm plantation. This has successfully created job opportunities to the indigenous community and their standards of living have been improved in tandem with the development of infrastructure facilities and amenities in the rural areas.

Our priority remains geared towards the twin objectives of increasing both yields and labour productivity. Through enhancing internal efficiencies and continuously rebuilding internal organisational strengths by accelerating the implementation of mechanisation in our oil palm estates, we envisage that our continuing efforts are bearing fruits. In line with BLDP's commitment to produce palm oil in a sustainable manner through continuous improvement in our operations, all oil palm estates, palm oil mills, refinery and kernel crushing plant are MSPO certified. In consideration of the economic downturn since the outbreak of Covid-19 pandemic, BLDP put forth the efforts in retaining employees and sustaining the employees' benefits are believed to have positive impact in the local and regional economies during this period.

While BLDP continues to focus on improving yields from its oil palms, the Board is mindful of external factors beyond BLDP's control that can impact profits-potential turbulence in the global economy such as weaker ringgit, rising interest rates and fluctuating of palm oil prices. During this financial year, BLDP has performed well in the compliance with the management of complaints of improper conduct or allegations of corruption involving management, employees and workers; as well as fines pertaining to non-compliance and breach of environmental and social laws and regulations.

#### **Certification**

Certification is of great importance in providing our customers' confidence in our products. It also enhances credibility and trust to BLDP's customers relating to its products. BLDP is fully committed to actively work towards obtaining relevant certification to utilise the quality standards in our production processes. Implementation of recognised system allows BLDP to make continuous improvement and keep align with the standard requirement.

Sustainability Certification

BLDP has obtained MSPO certifications for all palm oil mills and oil palm estates in Year 2019 to build a more traceable, transparent and sustainable palm oil supply chain. Besides that, all palm oil mills, refinery and kernel crushing plant had been certified under MSPO Supply Chain Certification Standard ("SCCS") in December 2019. Nominated staff from oil palm estates, palm oil mills, refinery and kernel crushing plant who had attended the MSPO and MSPO SCCS Lead Auditor Courses organised by the Certification Bodies are qualified to conduct internal auditor trainings at their respective work stations. BLDP endeavours to produce good quality oil palm products with sustainable practices.

▶ Food Safety, Feed Safety, Environmental and Quality Management System Certification

The kernel crushing plant of BLDP has been certified under GMP+ Feed Safety Assurance System for the production of Palm Kernel Expeller since Year 2009. Since Year 2011, the refinery and kernel crushing plant have also been certified for ISO9001:2015 (Quality Management System), ISO14001:2015 (Environmental Management System), ISO22000:2005 (Food Safety Management System), MS1514:2009 (Good Manufacturing Practice for Food), MS1480:2007 (Food Safety according to HACCP System), HALAL, KOSHER and MESTI Certification.

In Year 2020, the palm oil refinery and kernel crushing plant of BLDP had upgraded the ISO22000:2005 (Food Safety Management System) to the new ISO22000:2018 standard as well as upgrading of MS1480:2007 (Food Safety according to HACCP system) to the new MS1480:2019 standard to meet the market needs of food safety.

BLDP views certification as an opportunity to further improve internal process and gain competitive marketing advantages. BLDP's Sustainability Department continuously monitors and conducts assessments to ensure the operations of the Group are maintaining and complying with relevant certification requirements which include MSPO, MSPO SCCS and ISO standards.

► Trainings

BLDP places strong emphasis on staff development through proper trainings to enhance their knowledge and skill to enable them to perform their assigned tasks more effectively and efficiently. Training allows employees to address their weaknesses by improving their skills and knowledge which can benefit both individual and organisation as a whole. These trainings include Best Agriculture & Management Practices, Safety and Health, Environmental and Sustainability. Training schedules are prepared for our employees annually in the respective oil palm estates, palm oil mills, refinery and kernel crushing plant to ensure that various trainings are being carried out on a regular basis throughout the year, which promotes leadership succession in driving the organisation towards its goals.

Various in-house trainings that focus on specialised field are conducted to better meet the training requirements of the staffs. In identifying skill gaps and developing job competencies, staffs are given the opportunities to attend relevant training programs, seminars or conferences to equip themselves with necessary skills, expertise and knowledge to ensure a consistent and accurate assessment of talent. Staffs from oil palm estates, palm oil mills, refinery and kernel crushing plant have attended trainings relevant to their job scope to enhance their understanding of their responsibilities as well as to boost workplace engagement.

In consideration of the Covid-19 pandemic, awareness and briefing regarding the unprecedented Covid-19 pandemic were also conducted by head of department to ensure all employees adhere to the most current regulations and Standard Operating Procedure (SOP) issued by the Ministry of Health (MOH) and the State Government of Sarawak. All employees have to practice social distancing, wear face mask, wash hand regularly and other necessary procedures to fight the pandemic. BLDP has closely monitored updates from the National Security Council (MKN) and Sarawak Disaster Management Committee (SDMC) and disseminated latest update via memo to various operation sites. BLDP has complied with the Procedure for Prevention of Covid-19 at Workplace which was published by the Department of Occupational Safety and Health and Ministry of Human Resource Malaysia. Hence, most of the trainings and courses are conducted remotely within the period.

#### Environmental & Biodiversity Protection

BLDP is committed to comply with all applicable environmental laws and regulations. Natural Resources and Environment Board conducted several site inspections to our oil palm estates. In addition, Department of Environment conducted several site visits to our palm oil mills, refinery and kernel crushing plant. Sample of industrial effluent are collected to determine whether the quality of our palm oil mills' final discharge complies with the requirements. To date, all relevant reports have shown compliance with the applicable environmental requirements.

BLDP acknowledges the importance of protecting natural environment to ensure sustainability. BLDP is guided by relevant regulations on protection of the biodiversity of wildlife sanctuaries within our concessions. BLDP has conducted several biodiversity assessments to assess Rare, Threatened or Endangered ("RTE") biodiversity and Ecosystem for our oil palm estates in accordance with the International Union on Conservation of Nature and Natural Resources (IUCN) Red List, Appendix 1 of Convention on International Trade in Endangered Species (CITES) and protection status assessed according to Wildlife Protection Ordinance 1998 (WLPO).

BLDP is promoting the conservation and development of biodiversity through several actions including prohibiting all illegal activities such as hunting, poaching, encroachment, and burning. Auxiliary Polices and estate teams have been patrolling periodically. BLDP has conducted biodiversity monitoring of habitat and RTE ecosystems at unplantable areas to provide feedback and information for improving management decision to ensure long term conservation of flora and fauna in the oil palm estates and its surrounding.

Environmental monitoring impact assessments are carried out at all oil palm plantations, palm oil mills, refinery and kernel crushing plant quarterly and submitted to relevant government agencies such as NREB and DOE. These monitoring assessments includes ambient air quality, stack emission, water quality, ambient noise level measurement, genset's noise and dark smoke observation.

#### Greenhouse Gas

Greenhouse gas emission from oil palm operation makes up majority of carbon dioxide (CO<sub>2</sub>) and small amounts of methane (CH<sub>4</sub>) and nitrous oxide (N<sub>2</sub>O). These gases cause global warming which are released during the operation of oil palm plantation, combustion of fossil fuel, and release of palm oil mill waste into POME. To reduce the emission of greenhouse gas in oil palm sector, the operation site is complied with MSPO standards which stated the need of using GHG calculator to reduce GHG emission. BLDP is aware of the adverse environmental impact of burning. Therefore, BLDP strives for implementation of zero open burning in all our oil palm estates, palm oil mills, refinery and kernel crushing plant to minimise and reduce greenhouse gas ("GHG") emission. Continuous monitoring of GHG emission throughout operations is required. In terms of technology involvement, BLDP adopts solar technology as another source of electricity and Biogas Plant in palm oil mill.

#### Waste and Effluent Management

Growing of oil palm and processing of palm oil may produce a certain amount of organic wastes. BLDP takes proactive actions in managing its waste to avoid polluting the environment. BLDP has set a dedicated waste management plan to manage the waste generated from all oil palm estates, palm oil mills, refinery and kernel crushing plant in an effective manner. BLDP strives to minimise waste generation through reducing, reusing and recycling of materials in its operating activities whenever feasible.

BLDP monitors its management practices in handling of wastes at our sites by minimising waste generation and proper segregation, storage, transport and disposal of scheduled waste and domestic waste in adherence to standards set by Department of Environment ("DOE") and local municipal councils. All scheduled wastes are handled in accordance with the Environmental Quality (Scheduled Wastes) Regulation 2005 requirements. Designated competent person for all operation sites is responsible in periodically submitting of reports through DOE online reporting system (Electronic Scheduled Waste Information System). Regular monitoring of waste and effluent treatment plant is an approach to improve and optimise the waste management processes as well as minimise the environmental pollution.

Palm Oil Mill Effluent (POME) are properly treated and monitored by designated competent person to ensure full compliance with the Environmental Quality (Industrial Effluent) Regulations 2009 requirements before allowing to be discharged into the waterways. Effluent discharge water quality samplings at palm oil refinery are conducted monthly at effluent final discharge point and send to external accredited laboratory for analysis. DOE will come for regular site inspection and collect effluent sample at final discharge point for analysis. To date, BLDP managed to achieve 100% compliance with the above regulations.

Other measure taken by one of BLDP's palm oil mill for monitoring of effluent water discharge is by constructing a Polishing Plant. Polishing process is a tertiary treatment system by applying high-stream filtration which reduces total suspended solid and biochemical oxygen demand (BOD) from wastewater of secondary effluent treatment. The outcome of the process is to improve the quality of effluent and hence becomes compatible with required legal standards.

#### Water Management

Water is a crucial resource required for oil palms cultivation during dry season, processing of oil palm fruits and palm oil refining. Our water management is focused on the optimisation of water usage and reduction of water wastage.

BLDP recognises that maintaining good water quality is vital for safeguarding the health of our employees as well as of the local communities. Measures that have been taken include setting up water treatment plant to process and supply clean water safe for human consumption. Testing of water quality is also carried out at least once a year to ensure that it is safe for drinking and other daily usage.

Furthermore, water management plays an important role in peat soil management and mitigate the impact of drought and flooding. BLDP has taken some measures such as proper maintenance of riparian zone along waterways where spraying and manuring activities are strictly prohibited and strict prohibition of discharging chemical waste, solid waste and used lubricant into the waterway.

Proper water management is essential to prevent irreversible peat drying by ensuring sufficient soil moisture. BLDP has taken measure to maintain or restore water level as close to the natural references condition as possible by installation of weir at appropriate locations as well as to carry out drainage and other activities only when required and avoid unnecessary deterioration in the quality and quantity of ground and surface water. Other measures taken for monitoring of water table are as follows:

- Installation of water level gauge beside the stop-off or weir in the collection drains and daily changes in the water level are monitored.
- Field piezometers are installed for monitoring of the groundwater table.
- Subsidence poles are installed for monitoring of peat subsidence.

Environment monitoring report (EMR) is carried out at palm oil plantation quarterly by NREB approved consultant. Environmental monitoring includes water quality, other environmental parameters with respect to the Terms and Conditions of Approval from NREB, and fertilisers and agrochemicals applications. For water quality monitoring, the water samples are collected from all water sampling points and were sent to an accredited laboratory for analysis.

#### Human and Workers' Rights

BLDP ensures that the dignity and rights of our workers are respected in line with legal regulations and the United Nations' guiding principles on human rights taking into consideration of the significance in local and international social setting. Our commitments are as follows:

- Provide equal opportunities in employment and no discrimination to employees regardless of race, gender and religion.
- Provide, for all employees, a safe environment free from discrimination and violence on any ground, and form of harassment at work.
- Ensure employees are paid based on legal requirement on minimum wage.
- Prohibit child labour and forced labour within our organisation.
- Resolve all complaints and grievances of employees through a standard procedure.
- · Ensure workers' availability of their own passports.
- Practice Human Resource Management Best Practices by continuing to attract, motivate and retain talented employees at all levels by providing training, job security and opportunities to grow within the organisation.

#### Social and Workers' Welfare

BLDP constantly strives to improve the health and well-being of our employees by creating a conducive working environment for all our employees. In addition, BLDP also provides quality quarters, playgrounds, recreational, provisional outlet/canteens and medical facilities for our staffs. BLDP emphasises on establishing a corporate culture that encourage work-life balance of our employees, showing appreciation to staff and valuing their supports. We encourage employees to participate in teambuilding activities and engage with others through the recreational activities such as Family Day, Sport Carnival and Staff Gathering Dinner.

#### Talent Development Programme

BLDP also recognises the value of human capital and has been initiating support for training and talent development programmes as below:

#### Young People Development Programme ("YPDP")

In Year 2012, BLDP launched the YDPD for Plantation Management as an initiative to help postsecondary school students who passed their SPM or STPM by providing them the opportunity in paving a better career path in Plantation Management at young age. The main objective of the YPDP is to recruit SPM and STPM school leavers as trainees in BLDP and will be given opportunity to pursue a higher education with part-time study. Currently, Diploma or Degree courses offered to the students are conducted through online learning under scholarship programme.

#### Employee Enhancement Programme

BLDP provides sponsorship to encourage employees to undertake academic courses in order to enhance their skills and knowledge, and allow them to achieve better performance at work. Currently, the Diploma or Degree courses offered to employees are conducted through online study under scholarship.

► Donation to Local Communities, Education Sectors and Government Bodies

As a socially responsible company, BLDP makes regular contribution to the charity and donation to local communities, schools, foundations, associations and government bodies. BLDP continues to support local communities when need arises, especially during the Covid-19 pandemic period, BLDP has provided some assistance by distribution of face masks to nearby longhouses.

Establishment of Auxiliary Police Unit

On 25 May 2015, BLDP was awarded with the approval certificate by the Crime Prevention and Community Security Department to set up Auxiliary Police unit. In present, a total of 88 Auxiliary Police ("AP") had been recruited and completed their basic Police training at Pusat Latihan Police ("PULAPOL"). They were assigned to designated estates, mills, refinery and kernel crushing plant in Miri, Sibu and Bintulu regions. The function of AP is to safeguard BLDP's properties as well as protect the safety of local communities. Our AP performs static guard duty at check points and conducts daily security patrol at the premises, quarters, estates, mills, refinery and kernel crushing plant and vicinity to ensure a safe and secure environment. Currently, BLDP has appointed another batch of security team which consist of 11 AP trainees who are currently undergoing their training at PULAPOL. In order to strengthen the security in the workplace, BLDP is progressively recruiting more calibre AP candidates to attend the basic Police training at PULAPOL to meet the requirement for having sufficient numbers of AP in each operation.

► Grievances Procedure

BLDP has implemented a transparent Complaint and Grievances Procedure in all operation units. Trained and designated staffs are assigned to handle any complaints or grievances received in accordance with the procedure. Briefings are conducted to all staffs and stakeholders during stakeholder meetings or one-to-one briefings.

► Women Welfare Committee

Women Welfare Committee has been established to encourage female employees to raise their concerns or problems encountered at workplace, to protect themselves against sexual harassment and violence. Quarterly or annual activities are organised by the committee to enhance the relationship among the female employees. The committee has contributed to promoting awareness of women's rights or welfare within the organisation and has been receiving positive response from the female workers.

#### **Occupational Safety and Health**

Raising environment, health and safety (EHS) awareness among BLDP's employees is crucial to reduce workplace accidents and exposure of harmful situation and substances. BLDP is committed in providing a safe and healthy working environment for all the employees through the following approaches:

► Safety and Health Policy

Safety and Health Policy has been formalised as a written commitment from Top Management to safeguard the safety and health of all employees at work.

Management Measures to combat Covid-19

BLDP is mindful of its role in combating the Covid-19 pandemic and has prioritised the well-being of the employees. Through the Public-Private Partnership Covid-19 Immunisation Programme (PIKAS), BLDP had taken the necessary action to ensure all employees received their vaccination. In adherence to most current regulations and Standard Operating Procedure (SOP) issued by the Ministry of Health (MOH) and the State Government of Sarawak, BLDP has enforced a strict procedures at workplace including social distancing, wearing mask, applying hand sanitisers and movement control.

Safety and health committee in each location has been conducting briefings to the employees on matters related to Covid-19 from time to time. BLDP also provided face masks, hand sanitisers and temperature scanners for employees.

Chemical Health Risks Assessment ("CHRA")

Competent Assessor registered with Director General of Occupational Safety and Health is appointed to carry out CHRA for all our operation units including oil palm estates, palm oil mills, refinery and kernel crushing plant to identify health risks arising from the use of hazardous chemical at workplace and to recommend control measures to mitigate the severity of the effects from the hazardous chemical used. CHRA will be conducted once every five (5) years by competent assessor in accordance with Occupational Safety and Health Act (Use and Standard of Exposure Chemical Hazardous to Health Regulation 2000).

Personal Chemical Exposure Monitoring

Identification and quantification of airborne contaminants through monitoring is an essential component of health and safety program at a hazardous workplace. Airborne contaminants can present a significant threat to worker's health and safety. Based on CHRA recommendation, competent Hygiene Technician 1 registered with DOSH is appointed to conduct Employee Personal Exposure Monitoring for staffs handling hazardous chemicals to monitor their degree of exposure once a year. The said staff will be required to go for medical surveillance once a year to ensure their good health and promote well-being in maintaining a safe workplace.

Hazards Identification, Risks Assessment and Risks Control ("HIRARC")

HIRARC has been conducted on all operation units including oil palm estates, palm oil mills, refinery and kernel crushing plant to identify all hazards related to work activities. Risk assessments are conducted to prioritise the identified risks and control measures to be implemented to mitigate the risks. HIRARC is reviewed whenever there are any changes in process, work activities, new equipment, findings from any incident or near miss accident and findings from workplace inspection reported by the safety committee member. Since the occurrence of Covid-19 pandemic, HIRARC regarding biological hazard such as Covid-19 had been conducted and updated to identify emerging risks by evaluating potential adverse consequences. All control measures had been put in place to address the identified risk.

Noise Exposure Monitoring

According to Occupational Safety and Health (Noise Exposure) Regulations 2019, BLDP has appointed Noise Competent Person registered with DOSH to conduct Area Noise Mapping and Employee Noise Exposure Monitoring to ascertain whether any employee is exposed to noise level above Permissible Exposure Limit of 85dB(A) at palm oil mills, refinery and kernel crushing plant. BLDP has provided Personal Hearing Protection ("PHP") and training to its staff to ensure proper usage and care of PHP.

Measuring noise levels and workers' noise exposures is essential for safety workplace. Noise mapping and noise exposure monitoring have been conducted for palm oil mills, refinery and kernel crushing plant. Staffs working at high noise areas have been sent for audiometric testing program by registered Occupational Health Doctor on an annual basis. Briefings on the results of the audiometric tests, the provisions of the regulations and effects of noise on hearing are conducted to the relevant staffs.

Local Exhaust Ventilation (LEV) System Inspection

A periodic inspection, examination and testing of engineering control equipment is conducted annually at laboratory of refinery and kernel crushing plant to ensure LEV system is in good and normal working condition. Effectiveness of LEV system can reduce the exposure of employees to chemical hazardous to health to the lowest practicable level. The testing and examination of the LEV system is based on the guidelines from Department of Occupation Safety and Health (DOSH) Malaysia 2008. The guidelines are in accordance with the requirements of the Occupational Safety and Health on Use and Standards of Exposure of Chemicals Hazardous To Health (USECHH) Regulations and industrial ventilation.

Safety Training

Safety awareness trainings conducted by site safety personnel is compulsory for new employee before they start their work in all operation sites. This also includes training of personnel in accident prevention, accident response, emergency preparedness and use of protective clothing and equipment. Briefing is conducted in relevant languages to ensure all employees can understand. Emergency Response Team members are trained in BOMBA to enhance their skill in firefighting and emergency evacuation procedure. External Safety Competency trainings attended by the employees are Basic Occupational First Aid, CPR + AED Training and Competent Forklift Driver Training with certificates issued by qualified trainer. Most trainings are conducted online since Covid-19 pandemic.

#### **Fire Prevention**

Emergency Response and Preparedness

Emergency Response Team ("ERT") has been set up in all oil palm estates, palm oil mills, refinery and kernel crushing plant. Selected ERT members from mills, refinery and kernel crushing plant have undergone three (3) days full firefighting and rescue training by BOMBA Bintulu to equip themselves with knowledge and skills in firefighting and rescue to enable them to conduct internal firefighting training to other ERT members.

Regular trainings for all ERT members and fire drills at all operation units are conducted on an annual basis to test the readiness of the firefighting system. Implementation of effective fire prevention practices can improve the level of safety through cooperative education, such practices include:

- Regular checking and maintenance of firefighting equipment is carried out and ensure all equipment are in good working condition and are easily accessible.
- Flammable materials or other hazardous substances are stored in a safe place.
- Fire safety demonstrations/fire drill practice are conducted.
- Designated smoking area with a safe distance away from the building is provided.
- Emergency plans and assembly location are assigned.
- Installation of smoke detector in the building.
- Update of list of emergency contact.
- ► Fire extinguisher servicing.
- Fire assessment and safety surveillance.

Upon BOMBA's requirement, BLDP's refinery and kernel crushing plant have installed the specific fire safety system namely Automatic Fire Alarm Monitoring Control System "Sistem Pengawasan Kebakaran Automatik - SPKA" which connects directly to the Fire and Rescue Station associated with the switching bypassing the switchboard to ensure this automatic fire alarm monitoring system is conducted in an organised fire surveillance station to meet the established standards in developed countries.

#### ~ Our Engagement with Stakeholders ~

Caring Our Nearby Local Communities



Support to local communities during disaster and Covid-19
pandemic.

Continuous Support to Government Authorities



• Donation of Personal Protective Equipment (PPE), face masks, and food & beverages supplies to government clinic.



#### Caring our Employees



• Food aid distributed to the workers during pandemic period. • Swab test initiative for employees during pandemic period.



• Women Welfare Committee year-end activity at plantation.



Booster-dose vaccination for employees.

#### Trainings and Development of Employees

BLDP employees had involved in trainings covering various field of expertise as follows:

- 1. Best Agricultural and Management Practice
  - Pest and Disease
  - MSPO Auditor Training
  - Principles of Effective Leadership
  - Leading & Supervising the Employees

#### 2. Safety and Health

- Emergency Preparedness and Response at Workplace
- Hazard Identification, Risk Assessment and Risk Control (HIRARC)
- Developing Effective Safety & Health Committee
- Personal Protective Equipment (PPE) and HAZMAT
- Chemical Exposure and Its Effect to Health
- Fire Fighting System
- · Covid-19 Issues in OSH
- Chemical Health Risk Assessment (CHRA)
- Safety and Health Training (Remote Learning)
- Basic First Aid & CPR
- · Occupational Safety & Health Regulations & Requirements

#### 3. Environment

- · Challenge in Implementation of EQA Regulation
- Scheduled Waste E-SWIS System
- · Scheduled Waste Handling
- · Water Quality Parameters and Assessment
- · Quantification Reporting of GHG Emissions Removals for Corporates and Products
- Biodiversity Awareness
- 4. Sustainability
  - GRI Standards Certified Training on Sustainability Reporting

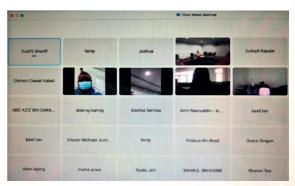
Hazard Identification, Risk Assessment and Risk Control (HIRARC)



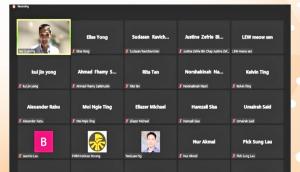
#### Biodiversity Awareness



Developing Effective Safety & Health Committee



Personal Protective Equipment – Selection and Usage Guide





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